

## Austin Area Chapter Association of Certified Fraud Examiners

### President's Corner

#### Tracy Bohmer, CFE, CPA

Please note: The December 1<sup>st</sup> luncheon is rescheduled to December 10<sup>th</sup> (same day as our seminar).

Our fall seminar is planned for December 10<sup>th</sup> and will include a luncheon only option on to replace the normally scheduled December 1<sup>st</sup> luncheon. We have a great line up of Speakers so be sure and check it out. See the seminar flyer for details on <http://www.austinacfe.com>.

If you have any suggestions about how we can improve our meetings, training or seminars, please contact any board member. We are always open to any suggestions and/or ideas from our members.

### Chapter Seminar and Luncheon

register online at  
<http://www.austinacfe.com>  
or call 512-923-8656

#### Agenda:

8:00AM – 8:30AM Registration

8:30AM – 9:45AM

Phil Flora

"How Would You Handle Ethical Dilemmas?"

10:00AM – 11:30AM

Phil Flora

"How Governance, Controls & Auditing Impact Fraud"

12:00PM – 1:00PM

Evan Rae

"Mortgage Fraud – FBI Perspective"

1:15PM-4:30PM

Jim Ratley

"Interview Techniques and Report Writing"

**Location:** Gattitown  
9900 S.IH-35  
(Across from Ashley Furniture)

#### Cost:

**Seminar:** \$125.00 – Chapter Member  
\$175.00 – Non-Chapter Member

#### Luncheon Only:

\$11.00 – Chapter Member  
\$13.00 – Non-Chapter Member

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# What You Missed

**By Mike Garner, CFE, CIA**

If you were not able to attend the November 3, 2008 chapter meeting, you missed a presentation on "Elderly Fraud and Abuse Investigations" by Ms. Nancy Allen, Resource and External Relations Specialist for Adult Protective Services (APS), Texas Department of Family and Protective Services. In addition Ms. Allen is the APS Region 7 Domestic Violence Liaison. In 2006 Ms. Allen earned the Texas Commission on Law Enforcement Officer Standards and Education Instructor Certificate. Ms. Allen began her career as a Child Protective Services Investigator and her interest in elder abuse issues prompted her move to APS. As an APS caseworker she investigated adult abuse, neglect, and exploitation. In her role as the resources and external relations specialist she represents APS on associated area task forces, committees, and community resource coordination groups. Her presentation emphasized that protecting vulnerable adults is everyone's business.

APS receives its authorization to investigate abuse/neglect/exploitation of the elderly and disabled adults from Chapter 48 of the Texas Human Resources Code. APS is eligible to investigate anyone over 65 years of age and those between the ages of 18-65 that have disabilities. In-home abuse is the negligent or willful infliction with resulting physical or emotional harm or pain by the person's caretaker, family member or others that have an ongoing relationship with the person. Abuse includes physical, sexual, and/or verbal.

Neglect is the failure to provide goods or services necessary to avoid physical or emotional harm or pain. Neglect includes physical medical, mental, and self. Exploitation involves caretaker or family member using the resources for monetary or personal benefit, profit, or gain. Types of financial abuse include financial accounts, victim's cash, coercion or manipulation to sign documents; stolen social security or pension check; misuse of victim's home or resources; and borrowing or buying on victim's credit.

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AUSTIN AREA CHAPTER OF  
THE ASSOCIATION OF CERTIFIED FRAUD EXAMINERS  
PO Box 13462, AUSTIN, TEXAS 78711

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FISCAL YEAR 2009

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*What You Missed, continued from page 2*

Most of the allegations involve physical and mental neglect. Most common perpetrator is an over 45 daughter. Texas State Law mandates that any person who has cause to believe that a vulnerable adult is in a state of abuse, neglect or exploitation shall immediately report the information to APS. These reports can be made by telephone (800-252-5400) or by the internet ([www.txabusehotline.org](http://www.txabusehotline.org)). the statewide intake staff takes this information and enters it into a database. An APS Caseworker will initiate the investigation within 24 hours. APS may telephone someone with current and reliable information to gain further knowledge of the situation to better determine if immediate intervention is required. Intake staff assigns all reports a priority: priority one = 24 hours, priority 2 = 3 days; priority 3 = 7 days; and priority 4 no later than 14 days.

The assessment includes information on whether the perpetrator has continued contact with the victim; does the victim agree to services to alleviate or prevent further mistreatment; and is the victim competent. The client has rights to refuse protective services, receive protection and safety that APS can provide; participate in service planning; the least restrictive alternatives; refuse medical treatment; and have a court-appointed attorney. Legal alternatives to the client rights include an emergency order for protective services; a court authorized entry; a petition to prohibit interference with investigation or protective services; and access to records. Services may include emergency food, medications or other supplies; emergency shelter; medical and psychiatric assessments; heavy housecleaning and minor home repairs; securing permanent alternate living arrangements; facilitating services provided by other agencies; and counseling, information, and referral. For additional information you can go to the following websites [www.dfps.state.tx.us](http://www.dfps.state.tx.us) or [www.everyonesbusiness.org](http://www.everyonesbusiness.org) or you can call Ms. Allen at 979-776-7466 or e-mail her at [nancy.allen@dfps.state.tx.us](mailto:nancy.allen@dfps.state.tx.us) .



# The Spotlight's On You!

A special feature focusing on members of the Austin Area Chapter of ACFEs

**Cheryl MacBride** has been a member of  
the ACFE

for the past 3 years.

But maybe you didn't know...



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**Job Description:**

Deputy Commissioner for Administration at the  
General Land Office

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**What I'm working on now:**

Improving our Business Continuity Plan and  
emergency operations process, a commemorative  
mural for our office building, and finishing out two  
floors of office space.

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**Best part of my job:**

I get to work on a wide variety of projects financial,  
procurement, facilities, construction, risk  
management and more.

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**Ambition and/or Goals:**

Find the perfect post-retirement work and location.

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**Years of state service:**

I just had my 23<sup>rd</sup> anniversary at the Land Office.

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**My first job:**

Day Camp Counselor at St Luke's Methodist Church  
in Houston TX.

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**Hobbies:**

I'm not sure that I really have a true hobby. I tinker a  
bit with jewelry making, enjoy cooking, good wine  
and food, travel, and entertaining.

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**Favorite Movie:**

The Sixth Sense

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**Last books I read:**

One Ranger: A Memoir (about the life of Joaquin  
Jackson)

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**Favorite foods:**

blue crab, avocado and halibut cheeks top the list

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**Favorite Restaurants:**

We don't eat out too often but Eddie V's for nice  
places and the Salt and Pepper Shrimp (without  
shells) at T&S Seafood for my favorite 'dive'.

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**My pet(s):**

None at this time – I'd like to have a Bichon Frise  
once I have more time to spend at home. Or maybe a  
good mutt.

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**It's a good day when:**

Work is interesting and everyone is positive, on the  
right track and working together.

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**Pet Peeves:**

People who go on and on about things and won't shut  
up.

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**What I would do with a surprise  
afternoon off:**

Go check on my mom, start a load of laundry, paint  
my toenails and relax with a glass of wine by the  
pool.

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**I'm most proud of:**

My daughter and two sons. Kristin is the artist who  
created the state's Adopt A Beach license plate,  
Kevin is a Finance major at Colorado State and  
Clayton is still pondering his future when he's not  
rock climbing.

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**Most people probably don't realize:**

I have had a wide variety of outdoor experiences.  
Growing up my family spent every spare minute  
sailing or sailing or sailing or fishing. I was an  
Explorer Scout and backpacked across the San Juan  
Mountains when I was 14 years old and 92 lbs. As  
my boys grew up, I often found myself on fishing,  
hunting or bow-hunting trips. I also enjoy snow  
skiing and the beach.